

Cabinet Response to the recommendations of the Overview and Scrutiny Board – Performance Monitoring 2023/2024 Quarter 3

Recommendation 1:

To review the stretch target for temporary accommodation to see if this can be lowered in light of the proactive work being undertaken.

Response/Update:

An Evidence Base document has very recently been produced to inform the Homeless and Rough Sleeping Strategy. This has pulled data from comparator areas to help demonstrate why Torbay is performing in different ways from the national, regional, and local trends. This will be used to inform the production of the strategy this year. Based on the evaluation of the data provided and the reasons for the loss of accommodation in Torbay, an assessment of the target has been undertaken. The factors that influence homelessness in Torbay are those that require long term solutions and implementation, as such it is considered that the target should not be reduced. This is also against backdrop where other local authorities are also now seeing an increase in temporary accommodation. It is therefore considered that there is still too much volatility in the wider socio-economic climate and housing markets to provide assurance that it would be appropriate to reduce this at this point.

Recommendation 2:

To include an indicator around planning enforcement and show all planning targets as numbers rather than percentages.

Response/Update:

Future Performance Reports will include two new Performance Indicators:

- Number and percentage of planning enforcement cases closed (during the quarter)
- Number of open enforcement cases as at the end of the quarter
- Number of enforcement notices issued

Recommendation 3:

To consider reviewing the staff absence statistics to include the percentage against the number of employees.

Response/Update:

Future Performance Reports will report sickness absence as follows:

- Number of days sickness per FTE (current PI in the report).
- Percentage of working days lost due to sickness absence (new to be included).